



03/24/2020

Dear Magswitch Valued Customers and Partners,

As states continue to issue Shelter-in-Place orders and mandate the closure of non-essential businesses due to the COVID-19 pandemic, Magswitch would like to ensure we are here to support your needs. Per Presidential Policy Directive 21 (PPD-21), which identifies 16 critical infrastructure sectors whose assets, systems, and networks are considered vital to the United States, Magswitch is deemed essential and ready to serve. We will continue to operate and supply our customers with critical components and engineering services until such time as directed to cease by an amended PPD-21.

Magswitch can provide engineering support and deliver products. Magswitch is dedicated to protecting the health and safety of all our employees and customers during these uncharted times. We have limited staff within the office and warehouse, practicing social distancing. Employees are working remotely from home per the CDC Guidelines and State mandates.

Precautionary measures are in place to minimize risk. These measures include:

- Cleaning and deep sanitizing our offices twice a week
- Sanitizing workstations daily
- Non-site essential employees are setup to work remotely from home
- Temporarily ceasing face-to-face contact between our Sales Team and our customers

Our Sales Team, Global Customer Service Team, Application Engineers are readily available to support our valued customers with stocked inventory of products and engineering support.

Please contact us if we can be of assistance at 303-468-0662 or email our Global Customer Service Team at CS@magswitch.com (mailto:CS@magswitch.com).

Sincerely,

A handwritten signature in black ink, appearing to read 'David Morton', with a long horizontal flourish extending to the right.

David Morton
CEO, Magswitch Group

Magswitch Technology, Inc.

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